Lakshman Arun P

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Professional Summary

IT professional with a strong foundation in computer science and hands-on experience across technical and client-facing roles. Proficient in problem-solving, troubleshooting, and managing software and systems. Looking to transition to developer/QA Roles targeting startups.

Skills

Programming Languages: JavaScript, React.js, React Native, HTML, CSS, Typescript, Node.js, Express.js.
Frameworks: MERN Stack, Next & Nest.js
IDE & Tools: VSCode, Cursor, Claude Code, Git & GitHub, VMWare, REST APIs.
Testing tools: Cypress, Postman API.
DB & Cloud: AWS, SQL, MongoDB, PostgreSQL, Neon DB.
Auth: OAuth, JWT, Firebase, Stack auth.
Soft skills: Team building, adaptability, problem-solving.

Experience

Associate - Technical Support | Tech Mahindra | Sep 2025 - Present | Chennai, India
Working as a Technical Support Associate for Openreach's Offshore Delivery Centre
Planning and designing FTTP networks for new sites to enable high-speed internet connectivity.

Associate – Sales Operations | Appglide | Jun 2023 – Feb 2024 | Chennai, India
Generated 2–3 SQLs per month via LinkedIn outreach; led full prospecting-to-follow-up cycle; monitored pipeline activities and prepared reports.

Intern – Sales Operations | Appglide | Dec 2022 – May 2023
Maintained lead trackers in Google Sheets; handled end-to-end lead generation workflow from prospecting to status tracking. Generated 20% results from the pipeline.

Projects

NFT-Based Multiplayer Card Game (Jan 2023 – Apr 2023)
Developed a multiplayer card game where NFTs were used in place of points. Integrated trading functionality with NFT marketplaces.

Parkinson's Disease Detection System (Mar 2021 – Mar 2022)
Machine Learning system for early detection of Parkinson's disease using CNN and Dlib to analyze spiral images.

Collision Alert System (Jan 2020 – Jan 2021)
An IoT-based V2V communication device using ultrasonic sensors to calculate distance and alert vehicles to prevent collisions.

Education

B.E. – CSE | Sri Ramakrishna Engineering College, Coimbatore (2019 – 2023)